

NowDocs Inc. is an agile software company owned by Taylor Corporation (a privately held U.S. corporation since 1948 that employs approximately 11,000 people worldwide). This relationship offers NowDocs the independence to react quickly and innovate within our tight-knit team, yet have the support of a large organization that provides stability and operational excellence. NowDocs delivers award-winning document management (DM) and business process management (BPM) solutions that have helped over 4,000 organizations worldwide reduce document related costs, improve information accuracy and accelerate business processes to improve their ability to compete.

NowDocs offers its co-workers challenging work experiences, a collaborative team environment, and a culture of honesty and integrity with a sharp focus on execution and value-added behaviors. Casual attire is welcomed. Our headquarters is located in Yorba Linda, CA. and parent office in Mankato, MN.

Position Title: Software Engineer

This experienced software engineer will work in a dynamic team environment using technology to provide the best solutions for our customers. The successful candidate will have experience in the full development life cycle and a track record of successful software projects. The position will involve customer interactions so excellent communication skills are required.

Responsibilities

- Perform implementations for complete software suite
- Develop base installs for new channels partners
- Developing custom forms modification using C#, .Net, PCL
- Build business process models using software (ex. Visio)
- Document functional requirements that describe what the system, process, or product/service must do in order to fulfill customer business requirements.
- Manage product documents: specification for custom components, product guides, test case, etc
- Provide technical support for sales Initiatives
- Attend sales demos for new or existing customers/prospects to provide answers regarding features and technical abilities/limitations of products.
- Support organizational goals & objectives through team results & visible support of initiatives
- Provide coaching & feedback to direct reports which will results in moving team efforts towards organizational objectives and success
- Set specific performance goals and indicators for direct reports and establish processes and practices to measure and improve performance
- Manage team work queues to ensure incoming requests are accurately captured, assigned, and deadlines are met while quality standards are maintained
- Provide accurate, timely reports on project status to include indicators such as successful implementation, roadblocks to success, profitability, team workload in comparison to capacity, etc.
- Maintain procedures for production team using Salesforce and QuickBooks to ensure that all production work is captured in billing cycle and be the internal lead for Salesforce to the team. Setup reports and flags on Salesforce as per management and team needs
- Ensures accurate and timely Statements Of Work (SOW) are delivered to sales, customers and partners
- Record and track reported bugs, prioritize issues and assign them to be fixed
- Initiate escalation procedure for issues both internal to NowDocs and/or customer
- Provide timely feedback to management and product development team regarding customer experience, product improvement ideas, and new product development areas.

Qualifications

The candidate must be self-motivated and self-sufficient with a strong drive for results and an ability to build and drive consensus between sales, development, customers, and senior management. A passion for customers as well as high enthusiasm and integrity is required.

- B.A./B.S. degree in computer science, or related field
- 4 years of experience in software development using the .NET framework and C# language
- 2 years experience with ASP.NET 2.0
- 2 year experience developing web services and SOA applications
- 1 year experience with SharePoint/InfoPath development
- Proficiency writing .NET applications that utilize SQL Server 2005 / 2008
- Must possess a self-starter, detail oriented, self-motivated mindset, with strong problem solving skills, and the ability to work both collaboratively and independently with minimal supervision
- Strong technical and customer facing communication skills
- Excellent research and problem-solving skills
- Demonstrate consistent execution to meet goals and deadlines

Nice to have:

- Experience with BPM (workflow) systems / VB.NET / XLST and XPath
- Experience with printer languages: PCL5, PCL5c, PCL6, and Postscript

This description has been designed to indicate the general nature and level of work performed by employees within this position. The actual duties, responsibilities, and qualifications may vary based on assignment.

Benefits: Competitive Compensations, Health, Dental & Vision plans, 401(k), and Life-Insurance upon qualification.

Position Location: Yorba Linda, CA. Interested candidates please send your resume along with your salary history and salary expectations to careers@nowdocs.com